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Long warranty part of Ingenero package

QUEENSLAND solar power company Ingenero understands that a solar power system for a home is a high-cost item and its primary commitment is to deliver the best quality product available.

That's the message from chief executive Steve McRae who says the company understands that solar systems vary and that clients have the right to expect that their system will perform year after year.

Mr McRae says Ingenero built its name installing commercial solar-power systems and is responsible for some of Australia's most iconic solar projects, such as the Alice Springs Airport solar power station and Australia's largest flat-panel solar installation, at the University of Queensland in Brisbane.

"The same solar design and consultancy team works on Ingenero's residential solar projects, so our customers can be confident that, when they choose an Ingenero solar system, they are getting the most efficient and best designed solar solution for their home," he says.

"As an established Brisbane-based business, Ingenero's unique point of difference lies in its industry-leading 10-year warranty as well as its unique real-time solar monitoring system, EcoWatt."

Mr McRae says EcoWatt is exclusive to the company and "puts Ingenero's money where its mouth is by giving customers a near real-time view of how their solar-power system is performing today".

"No longer does the customer have to wait for the next power bill to find out how their solar system investment is performing," he says.



This customer has the benefit of Ingenero's 10-year warranty

"Ingenero knows that the best quality installation and service is just as important as top-quality parts.

"That's why all Ingenero customers receive a 10-year warranty on solar panel and inverter defects, all workmanship, cables, mounts, racks, switches and connections on top of the industry-standard 25-year power output guarantee.

"This means that if a part of a customer's solar system

fails, they don't have to worry about organising an electrician or contacting the manufacturer.

"Ingenero will look after the lot, from start to finish."

Ingenero is an exhibitor at this weekend's Townsville Home Show and Lifestyle Expo.

"People will find Ingenero's agent, Go Green, at stand 21 outside the Townsville Entertainment Centre," Mr McRae says.