

## For Solar Power (Photovoltaic) Systems and Products

Ingenero's industry leading plain english warranty for solar power products warranties for ten (10) years, against failures, defects and poor workmanship. No other supplier in the industry has the confidence in their products and their workmanship to offer such extensive comfort to their customers.

This means:

- If a product we sold you fails or breaks within 10 years of installation, we fix it or we replace it.
- This includes solar panels, inverters, mounting frames, circuit breakers, junction boxes, conduits and cabling that we install.
- If, while we are installing the products for you, we break something, we will come back and fix it, or otherwise replace the item.
- This is a service we provide to you at your premises.

In addition, we give you a solar panel output performance guarantee for 25 years. This means your Suntech solar panels will produce 95% of their rated power for 5 years, 90% for 12 years, 85% for 18 years, and 80% for 25 years or we will replace them at no cost to you. Similarly, we have extended the industry norm of five years for inverter warranty to ten years. A complete package that ensures you maximise the power being generated by your system day in, day out.

This warranty does not cover:

- Your existing electrical installation, wiring, and fuse box.
- Any malicious damage. Any damage caused by vermin, animals or pests.
- Any consequential or other loss suffered by you in connection with the installation of our products or our products failing or breaking.
- Any damage to your property (other than products we sold you) caused by our products failing or breaking.
- Any "acts of God", eg lightning, hail, storm or flood damage, and damage normally covered by your householder's property insurance.

If anyone other than an Ingenero installer, contractor, or other Ingenero authorised person works on the Solar installation at any time, then this warranty is no longer valid.

If you have any questions about our warranty, please contact our warranty and service centre on 1 300 225 160 or via our website at [www.ingenero.com.au](http://www.ingenero.com.au).

**To find out how to protect your solar,  
contact our consultants now.**