

Relax with our 10 year warranty



Ingenero's 10 Year Warranty

Ingenero's industry leading 10 year warranty on panels and other parts (excluding Inverters) offers cover against failures, defects and poor workmanship.

This warranty applies to Suntech Panels, all mounting hardware, wiring and circuit breakers.

This means:

- If the solar panels, mounting frames, circuit breakers, junction boxes, conduits or cabling that we installed fails or breaks within 5 or 10 years of installation, we fix it or we replace it.
- If, while we are installing the products for you, we break something, we will come back and fix it, or otherwise replace the item.
- This is a service we provide to you at your premises at no cost to you.

Inverters are available with a 5 year manufacturer warranty, with an additional 5 year extended warranty offered on systems above 3kW. Systems below 3kW can extend warranty to 10 years for an additional charge.

In addition to Ingenero's 10 year warranty, Suntech also offer a solar panel output performance guarantee for 25 years. This means your Suntech solar panels will produce 95% of

their rated power for 5 years, 90% for 12 years, 85% for 18 years, and 80% for 25 years or they will be replaced at no cost to you*. A complete package that ensures you maximise the power being generated by your system day in, day out.

Warranty exclusions:

- Your existing electrical installation, wiring, and fuse box.
- Any malicious damage, damage caused by abuse, neglect or accident. Any damage caused by vermin, animals or pests.
- Any consequential or other loss suffered by you in connection with the installation of our products or our products failing or breaking.
- Any damage to your property (other than products we sold you) caused by our products failing or breaking.
- Any "acts of God", eg lightning, hail, storm or flood damage, and damage normally covered by a householder's property insurance.

If any persons other than an Ingenero installer, contractor, or other Ingenero authorised person, works on the Ingenero solar power system at any time, this warranty is void.

* Conditions Apply